

0.0 KLYP® GLOSSARY

Terms of Service and related glossary for KLYP® Terms

GLOSSARY TERM	DEFINITION
Badges	KLYP Badges designate special accomplishments and customer satisfaction levels.
Booking	Booking is the process to schedule an appointment with a KLYPIST through KLYP® and the KLYP® Platform.
Client	Clients are the users or consumers of KLYP® and KLYPIST Services through the KLYP® platform.
Customer Booking Fee	The Customer Booking Fee is a Platform Fee.
Customer Service	At KLYP Customer Service and effective solutions are a top priority, you can contact the SolutionCenter@klypme.com for you questions or concerns.
EliteKLYPIST™	KLYPISTs that have achieved superior Client ratings over a minimum period of time and qualifying number of KLYP Services demonstrating they lead customer satisfaction.
KLYP®	<p>KLYP® is the first opportunity for professional Cosmetologists to unite with a powerful brand to empower their personal success. KLYP® provides an all-in-one solution to market, connect, and organize all aspects of a KLYPIST’s business.</p> <p>KLYP® refers to the KLYP® Platform offered by KLYP, Inc, a Delaware Corporation.</p> <p>KLYP and KLYPISTs™ are not the same.</p>
KLYP® Blogs & Forums	These consist of both User created content and questions, along with the KLYP® sponsored blogs or channels of KLYP® Life, KLYP® Styles, and KLYP® Trends.
KLYP Credit (future)	KLYP Credit can be used to pay for goods and services through KLYP. KLYP Credit is not generally redeemable for cash.
KLYP® Events	KLYP® Events are opportunities for the community to connect and help targeted groups while allowing <u>KLYPISTs</u> to showcase both their skills and commitment to our local communities. KLYP® Events are typically held in conjunction with one or more non-profits to help lift our local communities.

KLYPFAM	Schedule and connect your family through delegated access to schedule for other family members.
KLYP® Life	A KLYP® blog focused on using KLYP® to get more out of your life.
KLYP Payments Processor	KLYP's third-party provider ensures your payment details are secure and confidential. The Payments Processor is Stripe a company recognized for their customer solutions focus.
KLYP® Portfolio	A KLYP® Portfolio is a multimedia, typically photo or video-based overview of KLYPIST's work and style.
KLYP® Profile	A KLYP® profile is the personalized content shared on KLYP® by Users. A KLYPIST's profile includes their Portfolio and Reviews showcasing styles and services enabling Users to quickly understand the type and quality of work done.
KLYP® SIG Event	A KLYP® SIG (Signature) Event is a KLYP® Event to highlight a major partnership between community non-profits, the KLYP® community and the local community, like all KLYP® Events it involves a partnership with one, although usually more, community groups.
KLYP® Styles	A KLYP® blog focused on emerging styles for hair, skin, and nails to help KLYPISTs and Clients be informed about the styles leading today with a more technical leaning.
KLYP® Trends	A KLYP® blog that embraces clothing, hair, skin, and nail trends, to learn about what styles are emerging and who is leading the wave.
KLYPIST™	KLYPISTs are independent cosmetology professionals offering their services to Clients that want the confidence KLYP® offers. Book cosmetology appointments for yourself and those you care about. Both Clients and KLYPISTs get more done in less time using KLYP® to connect.
KLYPIST Services	KLYPIST Services are the services an individual KLYPIST offers through the KLYP® Platform.
Rating	The KLYP rating is the Star rating from one to five stars.
Review	The KLYP® review includes narrative written review.
SolutionsCenter	The SolutionsCenter@klypme.com is your key customer service resource to contact when you have a concern or issue with KLYP, a KLYPIST or a KLYPIST Service.
User	A User refers to individual users on the KLYP® Platform of services, it can be from a KLYPIST (provider) or a Client (customer that obtains services) on the KLYP® Platform.
User Content	User Content is all content shared or uploaded by Users. This includes profiles, ratings, reviews, or media (photo, video, or sound files) submitted by KLYPISTs and Clients.